

2005 - 2006 ANNUAL REPORT

Executive Director/Chair Report

We started the year on a high note, with Community Care East York (CCEY) being successful in its first accreditation process. The Canadian Council on Health Services Accreditation gave the agency a three-year approval with no recommendations. For all of us at Community Care East York, being accredited is a demonstration of the hard work and dedication of our staff, board and volunteers. It also attests to our ongoing commitment to continually improve processes and systems to better meet community need. As we evaluate agency programs, clients and residents are engaged to provide feedback on what we do well and how we can improve our services.

Community Care East York has always worked collaboratively with community partners to improve the quality, accessibility and availability of supports to people living in our neighbourhood. This year was no exception. In partnership with several health service providers, CCEY is involved in a research project to inform individuals who are being discharged from hospital about services available in the community. By providing this information, it is hoped that these individuals will avail themselves of community supports which may play a role in reducing the potential for subsequent hospital admissions.

Another partnership has been created to look at achieving administrative efficiencies. The Back Office Project, funded by the Ministry of Health and Long-Term Care, involves CCEY and six other community agencies. The group conducted a feasibility study to consider ways in which efficiencies could be achieved through consolidating administrative functions. Plans are being made to move towards an implementation. We would like to thank the Ministry for their support of this innovative partnership.



CCEY is at the end of a three-year strategic plan, which was effective from April 2003 to March 2006. A report was presented to the Board of Directors detailing the agency's accomplishments of stated goals and objectives. A key focus of the plan was diversity. CCEY has made significant strides during the past three years in increasing its response to a diverse community and looks forward to continuing its work in this area. As the new fiscal year commences, the Board of Directors is launching a new strategic planning process, which will engage the community in setting new directions for the agency.

As the Ontario government moves towards Local Health Integration Networks, Community Care East York is confident that it is positioned well to support a system of coordinated care for residents of our community.



George Hurst
Chair



Paddy Ramsingh
Executive Director

Program Highlights

Homemaking Services

In 2005 we have provided more service to at risk persons in the community. Through a newly established “Special Needs Program” funded through the City of Toronto and also through increased funding from the Ministry of Health, we are able to provide more subsidized services for individuals who are in need of assistance but cannot afford a full fee. Subsidies are available from \$0 to \$13.50 an hour.

Adult Day Program

We continue to see an increase in clients from diverse communities attending the ADP. The program content is reviewed regularly to ensure that it is culturally sensitive and appropriate. There were 4,500 visits to the program this year and 150 clients participated.

Senior Centre

The Candy Cane Magic Fundraising event was a huge success this year, raising \$17,581. Volunteer awards this year were presented to over 100 volunteers, including 15 seniors who have volunteered for more than 15 years. Seven of these volunteers have been with us since the beginning of the Centre, which was started seventeen years ago, and they remain very active volunteers today. A special thank you was given to all our long-term volunteers.

Chinese Programming at Blair Court and The Overlea continues to grow. The newly formed gardening club is enjoyed by all participants.

IT-LC

Results from our focus groups and surveys, show that there is a need to continue to provide the current program and to enhance it to reach older school children into the middle years. In 2005 approximately 100 volunteers “grandparents” participated in the IT-LC program.

Social Work

Social Workers from CCEY are participating in the Community Rounds Project, which is a partnership with COTA Health, East York Access Centre, Neighbourhood Link, Toronto East General Hospital, WoodGreen Community Services, and Wellesley Central Health Corporation. Social Workers, who are assigned to a specific ward at TEGH, are using a single common assessment tool (CAT). The main objectives of the project are to improve communication between TEGH and the community service sector, to improve cross-sectoral knowledge of each other’s role, to measure the gaps in health and social services available for seniors, and to identify the reasons why these gaps exist. The research component of the project will involve analysis of the collected data by Wellesley Central Health Corporation. This will help to provide information about what supports are needed to keep seniors longer in their homes. Data will be collected through the participation in the Community Rounds Project until the end of the summer 2006, with data analysis taking place during the fall.

Accomplishments

Community Care East York is an accredited agency through the Canadian Council on Health Services Accreditation.

Participation in the interRAI Community Health Assessment (CHA)

Community Care East York participated in a research study in partnership with the University of Waterloo. Thanks to all the clients who consented to participate in this research study, the CCEY assessment team completed almost 100 assessments utilizing the interRAI Community Health Assessment (CHA) tool. This assessment tool is a comprehensive standardized instrument for evaluating the needs, strengths, and preferences of individuals in community settings. The interRAI-CHA is designed to be compatible with other internationally used evaluation tools. This compatibility improves the continuity of care through a seamless health assessment system across multiple settings, and promotes a person-centred approach to care. Staff have stated that this was an invaluable experience and assisted CCEY in implementing a “best practice” approach to the ongoing assessments for our clients within the community.

Auditors' Report on 2006 Summarized Financial Statements

To the Members of Community Care East York

The accompanying summarized balance sheet and statement of revenue, expenditures and net assets are derived from the complete financial statements of **Community Care East York** as at March 31 2006 and for the year then ended. In our auditors' report on the complete financial statements dated April 28, 2006 we expressed a qualified opinion because we were unable to satisfy ourselves concerning the completeness of donation revenue. The fair summarization of the complete financial statements is the responsibility of management. Our responsibility, in accordance with the applicable Assurance Guideline of The Canadian Institute of Chartered Accountants, is to report on the summarized financial statements.

In our opinion, the accompanying financial statements fairly summarize, in all material respects, the related complete financial statements in accordance with the criteria described in the Guideline referred to above.

The summarized financial statements do not contain all the disclosures required by Canadian generally accepted accounting principles. Readers are cautioned that these statements may not be appropriate for their purposes. For more information on the entity's financial position and results of operations and cash flows, reference should be made to the related complete financial statements.

Chartered Accountants
Toronto, Ontario
April 28, 2006

COMMUNITY CARE EAST YORK

Summarized Balance Sheet as at March 31

ASSETS

	2006	2005
Current assets		
Cash and short-term deposits	\$ 1,520,638	\$ 1,224,504
Grants and fees receivable	50,840	57,436
Accounts receivable and other	48,234	37,330
	1,619,712	1,319,270
Property and equipment	57,655	161,654
	\$ 1,677,367	\$ 1,480,924

LIABILITIES

Current liabilities		
Accounts payable and accrued liabilities	\$ 169,877	\$ 164,846
Due to Ministry of Health	133,554	70,222
Deferred revenue - grants and restricted contributions	6,111	5,145
	309,542	240,213
Deferred revenue - property and equipment	43,543	139,618
	353,085	379,831
NET ASSETS	1,324,282	1,101,093
	\$ 1,677,367	\$ 1,480,924

COMMUNITY CARE EAST YORKSummarized Statement of Revenue, Expenditures and Net Assets
Year Ended March 31

	2006	2005
REVENUE		
Government funding	\$ 3,507,407	\$ 4,555,915
Fees for service	523,566	536,482
United Way	164,523	173,182
Other	284,597	1 27,805
	4,480,093	5,393,384
EXPENDITURES		
Staffing and related costs	3,349,616	4,534,804
Program and other	461,375	442,069
Building and office	445,913	447,325
	4,256,904	5,424,198
Excess (deficiency) of revenue over expenditures		
NET ASSETS, beginning of year	1,131,907	1,131,907
NET ASSETS, end of year	\$ 1,101,093	\$ 1,101,093

PKFHill**United Way**